

Session 21

CYBER RISK & DATA BREACH



https://www.securitymagazine.com/articles/90806-business-losses-to-cybercrime-data-breaches-to-exceed-5-trillion-by-2024

A report from <u>Juniper Research</u> found that the cost of data breaches will rise from \$3 trillion each year to more than \$5 trillion in 2024, an average annual growth of 11%.

This will primarily be driven by increasing fines for data breaches as regulation tightens, as well as a greater proportion of business lost as enterprises become more dependent on the digital realm.

Cybercrime is increasingly sophisticated; the report anticipates that cybercriminals will use AI which will learn the behavior of security systems in a similar way to how cybersecurity firms currently employ the technology to detect abnormal behavior. The research also highlights that the evolution of deep fakes and other AI-based techniques is also likely to play a part in social media cybercrime in the future.

Juniper Research expects that security awareness training will become an increasingly important part of enterprise cybersecurity practice. The gains that can be made by increasing human awareness of cybersecurity can make more efficient use of cybersecurity spending.

The Future of Cybercrime & Security: Threat Analysis, Impact Assessment & Mitigation Strategies 2019-2024





February 12, 2020 - The FBI estimates that cybercrime cost individuals and US businesses \$3.5 billion in losses last year, as estimated in the 2019 Internet Crime Report **published** by the FBI Internet Crime Complaint Center (IC3). The most expensive complaints were **caused** by business email compromise.

In 2019, the FBI received 467,361 complaints, up from its average 340,000 complaints it receives each year. In fact, there were more incidents were reported to the FBI than any previous year.

Since its foundation in May 2000, the IC3 has received more than 1,200 complaints each day for the last five years, or a total of 4.88 million in the last decade. The total number of recorded losses for the last five years was \$10.2 billion.

The FBI noted that despite increased awareness around the country, cybercrime continues to boom given that hackers are improving upon previously successful campaigns with new techniques and tactics.

Email continues to be a common entry point, but these fraud attempts are also being launched through text messages or even fake websites.





Cyber Risk

- probability of exposure or loss
 resulting from a <u>cyber attack</u> or <u>data breach</u> on your organization
- potential loss or harm related to technical infrastructure, use of technology or reputation of an organization

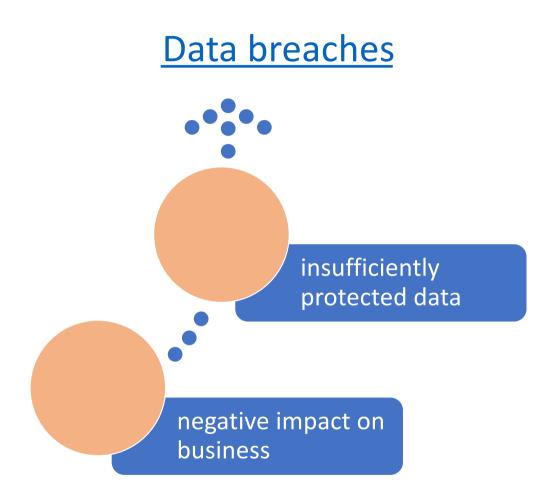


Threatens more and more organizations



- computers
- networks
- programs
- social media



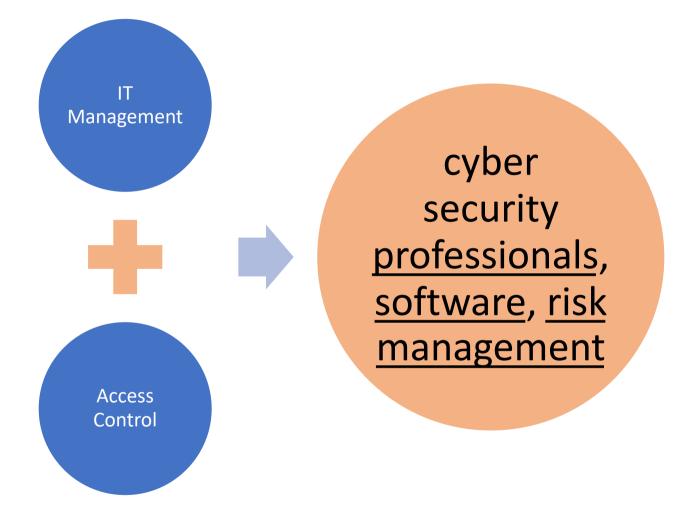




Risk is increasing









traditional information technology

security controls

threat intelligence

tools

security programs

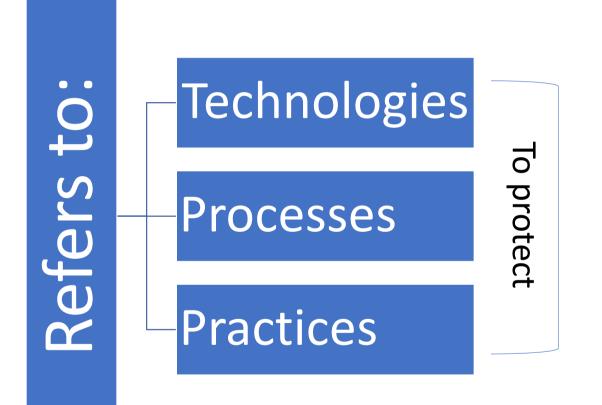


Out in place





What Is Cybersecurity?



Intellectual property

Customer data

Other sensitive info





*need for improved <u>cybersecurity risk management</u>



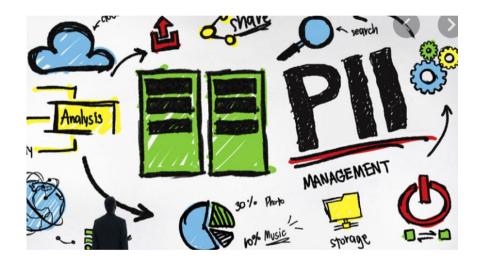
What Is the Business Significance of Cyber Attacks?

- Security controls are useful but insufficient to provide protection against cyber attacks.
- Technology enables more unauthorized access to your organization's information than ever before.



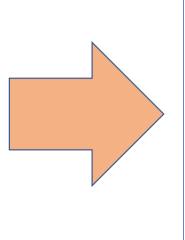
What Is the Business Significance of Cyber Attacks?

- Third-parties are increasing provided with information.
- Organizations are increasingly storing large volumes of Personally identifiable information (PII) on external cloud providers





- increasing number of devices that are always connected in data exchange
- the web of employees, customers and <u>third-party</u> <u>vendors</u> is getting bigger
- need for instant and realtime access to information from anywhere



exponentially increase the attack surface for malware, vulnerabilities, and all other exploits.



Cyber threats can come from

- ✓ hostile foreign powers
- ✓ competitors
- ✓ organized hackers

- ✓ third-party vendors
- \checkmark poor configuration
- ✓ insiders



becoming increasing complex







SOFTWARE

- <u>manage their third-party</u> <u>vendors</u>
- <u>continuously monitor for</u> <u>data breaches</u>



Cyberattacks are committed for a variety of reasons including

financial fraud, information theft, activist causes, to deny service, disrupt critical infrastructure and vital services of government or an organization. Cybersecurity is relevant to all systems that support an organization's business operations and objectives, as well as compliance with regulations and laws. An organization will typically design and implement cybersecurity controls across the entity to protect the integrity, confidentiality and availability of information assets.



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- ✓ financial fraud
- ✓ information theft
- ✓ activist causes to deny service
- disrupt critical infrastructure and vital services



Potential targets to cyber criminals

- ✓ Customer data
- ✓ Employee data
- ✓ Intellectual property
- ✓ <u>Third</u> and <u>fourth party vendors</u>
- Product quality and safety
- ✓ Contract terms and pricing
- ✓ Strategic and operations plans
- ✓ Financial data



Who Should Own Cybersecurity Risk?

"Responsible for establishing and maintaining the enterprise vision, strategy and program to ensure information assets and customer data is adequately protected." Chief Information Security Officer (CISO)



Common cyber defence activities

- ✓ Administering security procedures, training and testing
- Maintaining secure device configurations, up-to-date software, and vulnerability patches
- Deployment of intrusion detection systems and <u>penetration testing</u>
- Configuration of secure networks that can manage and protect business networks



Common cyber defence activities

- Deployment of <u>data protection and loss prevention</u> programs and monitoring
- ✓ Restriction of access to least required privilege
- ✓ <u>Encryption</u> of data where necessary
- ✓ Proper configuration of cloud services
- ✓ Implementation of <u>vulnerability management</u> with internal and third-party scans
- Recruitment and retention of cybersecurity professionals



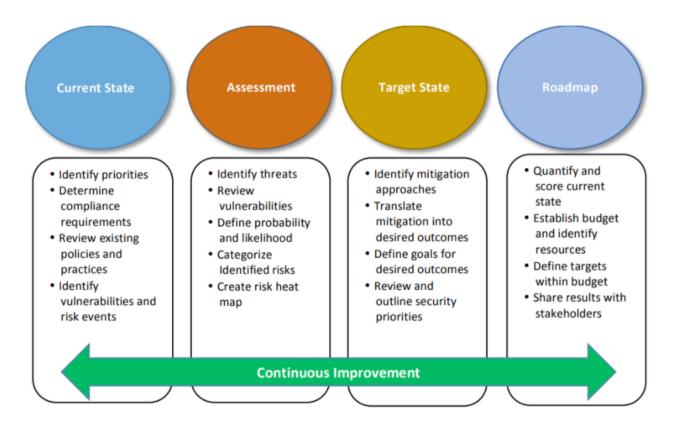
NIST Cyber Security Framework



*NIST – National Institute of Standards and Technology



Implementation Framework





Key Points

- The importance of <u>identifying</u>, <u>addressing</u> and <u>communicating a potential breach</u> outweighs the preventive value of traditional, cyclical IT security controls.
- <u>Data breaches</u> have massive, negative business impact and often arise from <u>insufficiently protected data</u>.
- External monitoring through <u>third</u> and <u>fourth-party vendor</u> <u>risk assessments</u> is part of any good risk management strategy.
- Without comprehensive IT security management, organizations are vulnerable to <u>financial</u>, <u>legal</u>, <u>and</u> <u>reputational risk</u>.



"Your organization can never be too secure. Cyber attacks can come from any level of your organization, so it's important to not pass it off to IT and forget about it."

